

**Success you can see, service you can measure!**

**It matters what you think!**



Are there any other issues that you would like to comment upon?  
Please use this box to tell us about anything that we have not covered!

**About You & Your Household...**

Name(s): .....

Address: .....

Telephone: .....

E-mail: .....

Please indicate the age of everyone in your household:

Age Range:	Number:
0-9	<input type="text"/>
10-16	<input type="text"/>
17-25	<input type="text"/>
26-40	<input type="text"/>
41-60	<input type="text"/>
61-79	<input type="text"/>
80+	<input type="text"/>

How many of your household are:

Disabled or long-term sick?	<input type="text"/>
In paid employment?	<input type="text"/>
Self-employed?	<input type="text"/>
Full-time carers?	<input type="text"/>
In formal / further education?	<input type="text"/>
On a training scheme?	<input type="text"/>
Retired?	<input type="text"/>

**Help our Campaigns**

Jenni Ferrans & Chris Williams would welcome help to deliver 'Focus' in your area - or, if you can assist in any other way, please let us know!

- I will help deliver 'Focus'
- I want to join the Liberal Democrats
- I can help with Street Surveys etc.
- I can help 'stuff' envelopes etc.

**Local Elections...**

Which party do you normally support in local elections?

- Conservative
- Liberal Democrat
- Conservative / Lib Dem
- Labour
- Labour / Lib Dem
- Other
- Do not vote in local elections

**Thank You!**

**Thank you for taking part in our Furzton & Shenley Lodge survey!**

Please return your completed survey to:  
FREEPOST RSLR-SSHC-GKUS,  
Furzton Focus Team,  
Newport Pagnell MK16 0BW

**Data Protection Act**

If you reply to us, the Liberal Democrats & their elected representatives may use the information you have given to contact you. Some contacts may be automated. You can always opt out of such communications by contacting us.

**FOCUS**  
On North Furzton



Your Local Councillors:  
Jenni Ferrans  
01908 695854 or  
07775 926993  
Chris Williams  
01908 503717 or  
07808 030487

**RESIDENTS SURVEY**

"Your Local Newsletter from the Furzton Focus Team"

[www.mklibdems.co.uk](http://www.mklibdems.co.uk) (Milton Keynes)  
or: [www.libdems.org.uk](http://www.libdems.org.uk) (national)

**Working in Shenley Lodge, North & South Furzton**

Focus is fully funded by the Furzton Focus Team and delivered by Local Volunteers

**SPECIAL RESIDENTS SURVEY**

Cllrs Jenni Ferrans and Chris Williams have organised this Residents Survey to ask what people think about issues that affect Furzton, Shenley Lodge and the whole of Milton Keynes. We want to represent your views and opinions on Milton Keynes Council. We need to know the issues that are important to you. Please take a few minutes to fill in our survey. When completed, please return this survey to : FREEPOST RSLR-SSHC-GKUS, Furzton Focus Team, Newport Pagnell MK16 0BW

**Youth Activities...**

What kind of activities for young people would you like to see?

And for what age groups?

Could you help organise them?

**The Main Issues...**

What do you think are the most important areas of MK Council's services? Please tick up to three of the following:

- Schools and Young People's Services
- Adult Education, Training and Job Search
- Leisure Services & Community Groups
- The Environment and Landscaping
- Roads and Public Transport
- Waste and Recycling Services
- Social Services and Health Care
- Housing and Homelessness
- Crime and Anti-Social Behaviour
- Planning and Growth
- Other (please specify):

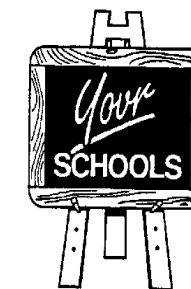
**Schools and Education...**

If you are a parent, are you happy with the standard of education that your children receive? **YES / NO**

Are you satisfied with all or some of the following? (Please answer yes or no, as appropriate).

- Educational Standards
- Equipment and Facilities
- Behaviour and Attitudes
- Extra Activities
- Provision for Special Needs
- School Food
- Other (please specify):

Any comments or observations?:



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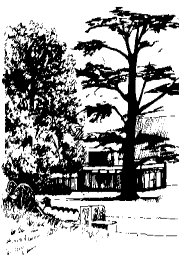
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## The Environment...

### 1) Landscaping...

Do you think that our landscaping is:

- Attractive and sufficient? **YES / NO**
- Fit for the area & for wildlife? **YES / NO**
- Kept well presented and tidy? **YES / NO**



Comments?:

### 2) Waste Collection & Recycling...



Are you generally happy with:

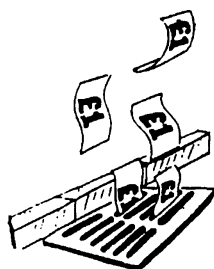
- The Weekly Collection Service? **YES / NO**
- Special & Food Waste Collections? **YES / NO**
- Information about the Refuse Service? **YES / NO**

Comments?:

### 3) Keeping the Energy Bills down...

Would you like more information on how to keep energy bills down and reduce the carbon we use? Please tick:

- Home insulation
- Solar panels
- Home wind turbines
- Using your heating more effectively
- Composting waste at home
- Bus services
- Electric vehicles
- Driving more fuel-efficiently



## Traffic & Transport...

What is most important to you out of the following? Please tick three items:

- Fast, easy movement by car?
- Convenient & cheap car parking?
- Reliable and clean bus services?
- Free transport for the elderly and disabled?
- Bus services early morning and/or evenings?
- Good, safe routes for walking or cycling?
- Road and pavement repairs
- Anything else (please specify)?:



## Social Services...

Milton Keynes Council provides a wide range of Social Services. From the list below, please tick the three that are the most important to you:

- Provision for long-term residential need
- Crisis help in emergencies or urgent cases
- Support at home (home help, mental health support)
- Support and respite care for Carers
- Simpler, more easily-understood forms

## Health & Fitness...

I would like more information on: (please tick as applicable)

- Healthy eating
- Joining a leisure centre or local gym
- How I can exercise more at home
- Drugs and alcohol
- Other (please specify):



Have you had difficulty in finding a doctor? **YES / NO**  
Do you visit a local NHS dentist? **YES / NO**  
Have you ever used NHS Direct? **YES / NO**

How have you found the following services? (please circle)

Local GP:	Very Good	Good	Alright	Not Good	Poor
NHS Dentist:	Very Good	Good	Alright	Not Good	Poor
NHS Direct:	Very Good	Good	Alright	Not Good	Poor
MK Hospital					
Out Patients:	Very Good	Good	Alright	Not Good	Poor
MK Hospital					
In Patients:	Very Good	Good	Alright	Not Good	Poor

## Maintaining a Community...

Milton Keynes needs community facilities as well as housing and shops. In the future, budgets may be much tighter. Which facilities do you believe are the most important for Furzton & Shenley Lodge?

- Play areas, large, such as Edison Square in Shenley Lodge,
- Play areas, small and local, such as those in the linear park
- Sports fields and facilities
- Leisure centres
- Open spaces
- Community halls
- Branch libraries
- Any others (please specify)?



What other major facilities do we still need in Milton Keynes?

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## Crime & Anti-Social Behaviour...

Crime is falling in both Shenley Lodge and Furzton - however, sadly, crime still happens. What type of crime causes you the greatest concern? Please tick all that you feel apply.

- Bullying and harassment?
- Assaults and fights?
- Domestic violence & rape?
- Anti-social behaviour?
- Vandalism?
- Muggings?
- Burglary and theft?
- Car crime?
- Personal identity theft?
- Fraud and deception?

**LET'S STOP CRIME TOGETHER**

### Personal experience of Crime

Have you experienced any crime or instances of anti-social behaviour in our area in the last year? If so, please provide whatever details you are able:

Remember, you can report non-emergency crime and anti-social behaviour to **Thames Valley Police** on **0845 8505 505**. All such calls are treated with the fullest and strictest confidence.

**In the case of an emergency, dial 999!**

## The Police in our Community...



### Police Community Support Officers (PCSO's)

The Parish Council is the major source of funding for our PCSO's

Do you believe that PCSO's benefit our area? **YES / NO**  
Do you know how to contact our PCSO's? **YES / NO**  
We believe that PCSO's provide an invaluable service, supporting both the local police and our community. Do you agree? **YES / NO**

### Neighbourhood Action Group (NAG)

Thames Valley Police, along with the Parish Council, ourselves and local residents, belong to the local Neighbourhood Action Group to help combat crime and anti-social behaviour and to deal with local 'hot spots'.

We are looking for more residents from Furzton and Shenley Lodge to form an important part of the local Neighbourhood Action Group.

- Would you like to become a member of the NAG?
- Would you like more information about the NAG?
- Do you want to know how to contact the NAG?

If you answered 'yes' to any of the above, please contact either Chris Williams or Jenni Ferrans and we will be only too glad to provide further details!



## Housing...



The Focus Team is trying to persuade local developers to provide the housing we need for this area, for our children and for future generations.

What type of housing do you believe are the most important? Do you know someone who has found it difficult to find a home in the last 12 months? If so, please tick the type of housing:

- Housing for young adults
- Housing for single adults
- Housing for small families
- Housing for larger families
- Housing for the elderly
- Homes for those with mental health problems
- Homes to care for those with disabilities
- Homes to care for the elderly
- Other (please specify):



What kind of advice do you / they need?



- Help to prevent becoming homeless
- Housing assistance in a time of crisis
- Clearer advice on how to rent or buy
- Long-term housing options
- Other (please specify):